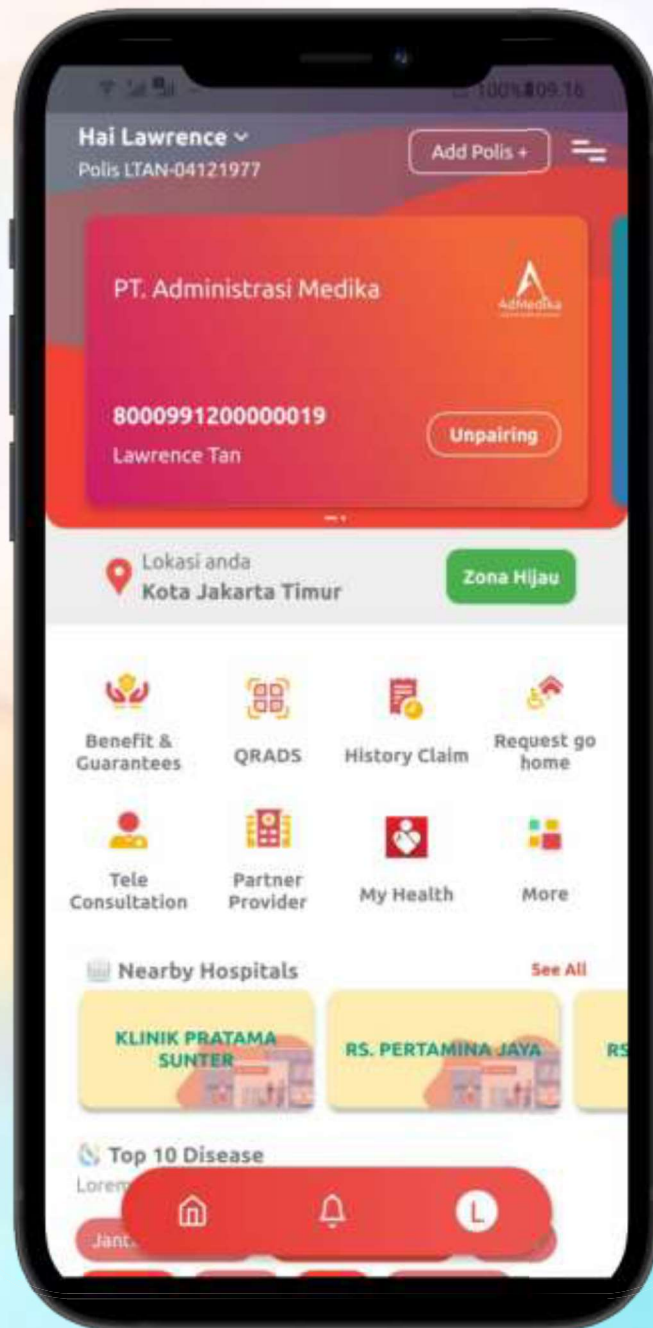




MyAdMedika

Buku Panduan Pengguna User Guide Book

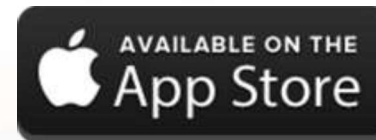


MyAdMedika App Version : 3.0
Guide Book Version : 4.1 | Date : 28th

Unduh & Instalasi | Download & Installation



Tap tombol dibawah ini untuk mendownload MyAdMedika
Tap one of the buttons below to download MyAdMedika



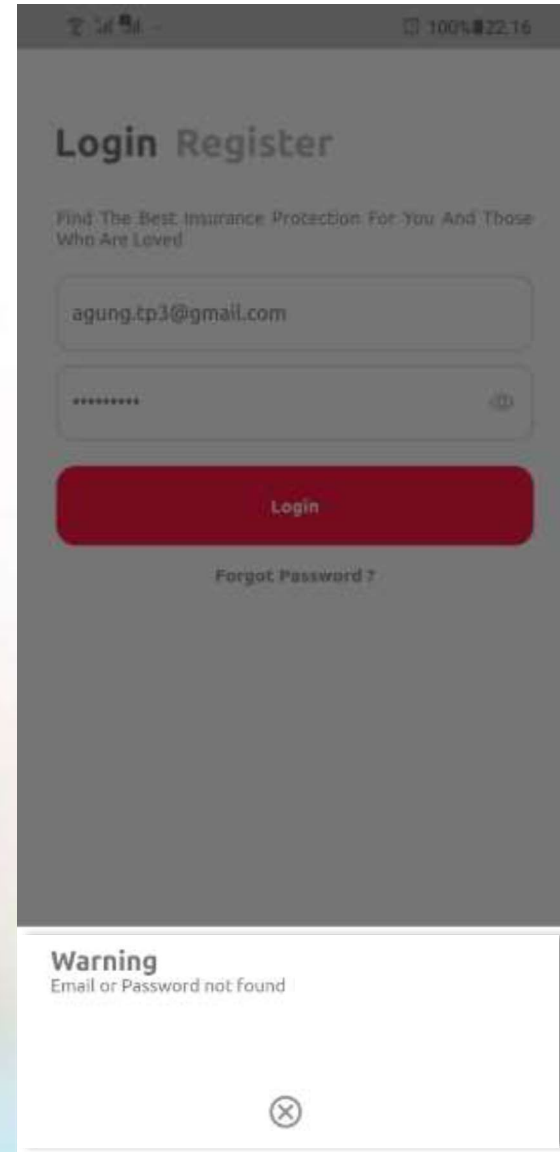
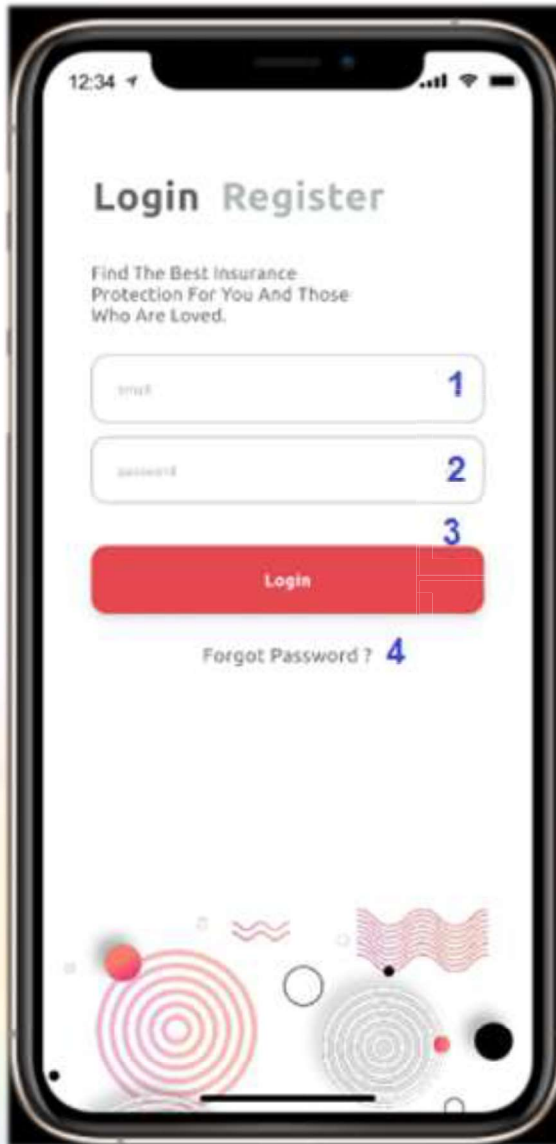
Atau cari dengan kata kunci “MyAdMedika” di Google Play dan App Store
Or search “MyAdMedika” on Google Play and App Store



1. Buka My Admedika Apps
2. Pilih Bahasa
3. Mulai menggunakan My Admedika Apps

1. Open My Admedika Apps
2. Select Language
3. Start Using My Admedika Apps

Masuk | Login



1. Masukkan email
2. Masukkan kata sandi
3. Tap LOGIN
4. Jika lupa kata sandi, Anda dapat mendapatkan kata sandi sementara dengan Tap FORGOT PASSWORD

Catatan

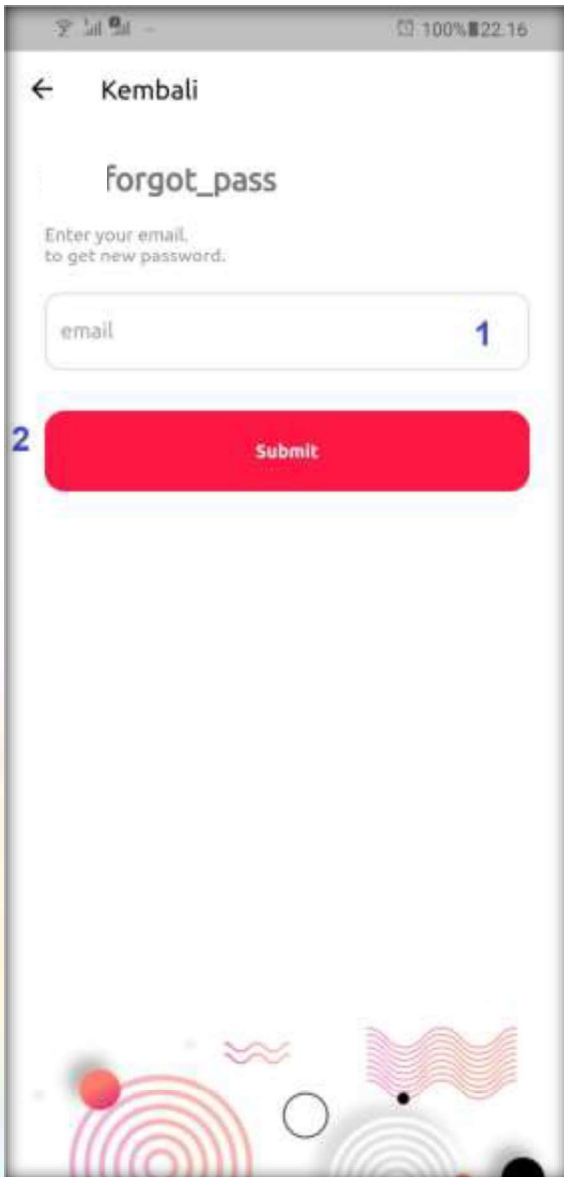
Jika login gagal mohon cek kembali penulisan email dan kata sandi Anda

1. Type in your email
2. Type in your password
3. Tap LOGIN
4. If you forget your password, you can get a temporary password by Taping FORGOT PASSWORD

Note

If the login fails, please check your email and password again

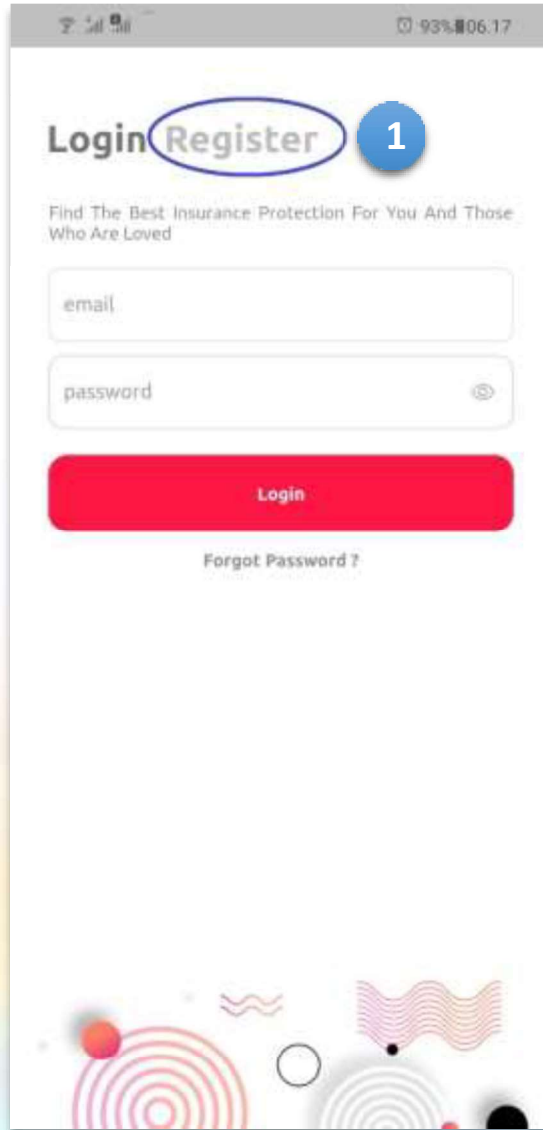
Lupa Password | Forget Password



1. Masukkan email
2. Tap “Submit”
3. Request reset kata sandi akan dikirim ke email Anda (jika tidak menerima email pada INBOX mohon dapat di cek pada folder SPAM)
4. Tap “RESET PASSWORD”

1. Type in you email
2. Tap SEND PASSWORD
3. Request reset Password will be sent to your email (if you cant find the email in your INBOX, please check your SPAM folder)
4. Tap “RESET PASSWORD”

Pendaftaran Pengguna – Step 1 | User Registration– Step 1



93% 06.17

Login Register 1

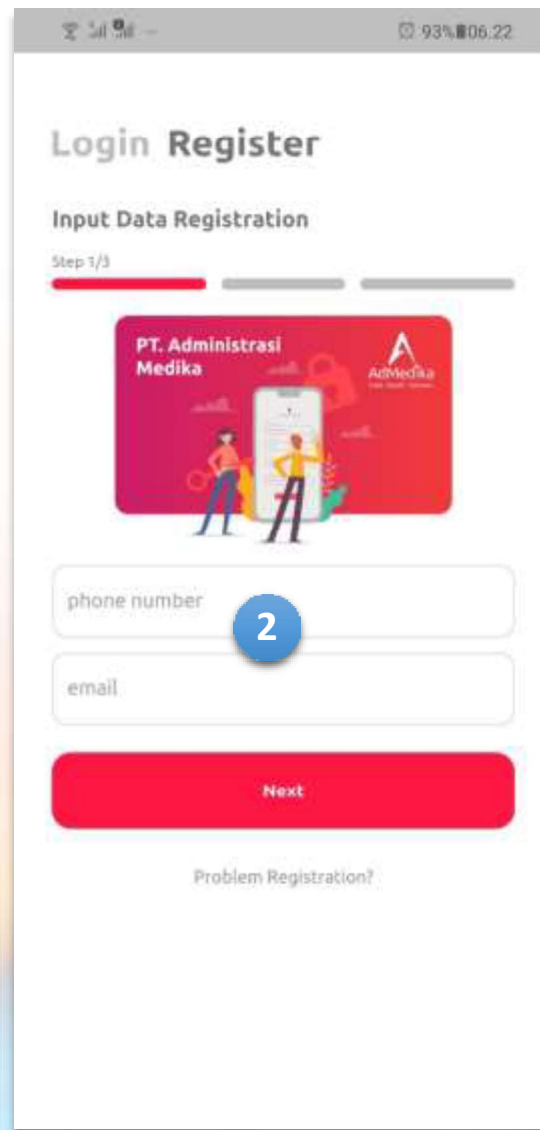
Find The Best Insurance Protection For You And Those Who Are Loved

email

password

Login

Forgot Password?



93% 06.22

Login Register

Input Data Registration

Step 1/3

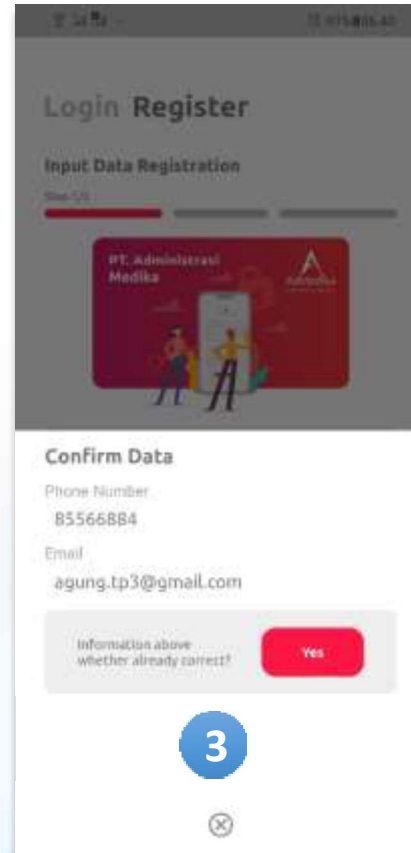
PT. Administrasi Medika

phone number 2

email

Next

Problem Registration?



93% 06.40

Login Register

Input Data Registration

Step 1/3

PT. Administrasi Medika

Confirm Data

Phone Number
85566884

Email
agung.tp3@gmail.com

Information above whether already correct? Yes

3

1. Tap REGISTER MYADMEDIKA
2. Masukkan nomor telephone dan alamat email
3. Tap “Next”
4. Tap “Yes” ,Jika data sudah benar

Catatan

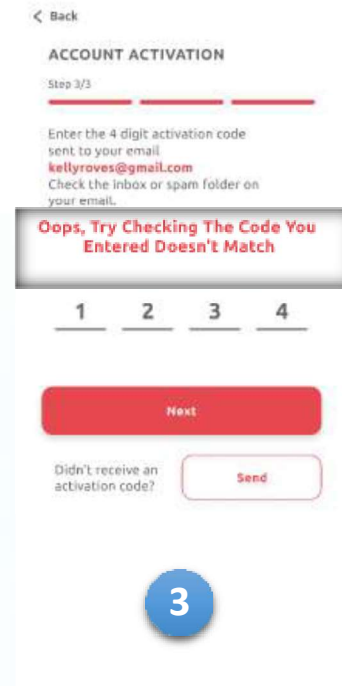
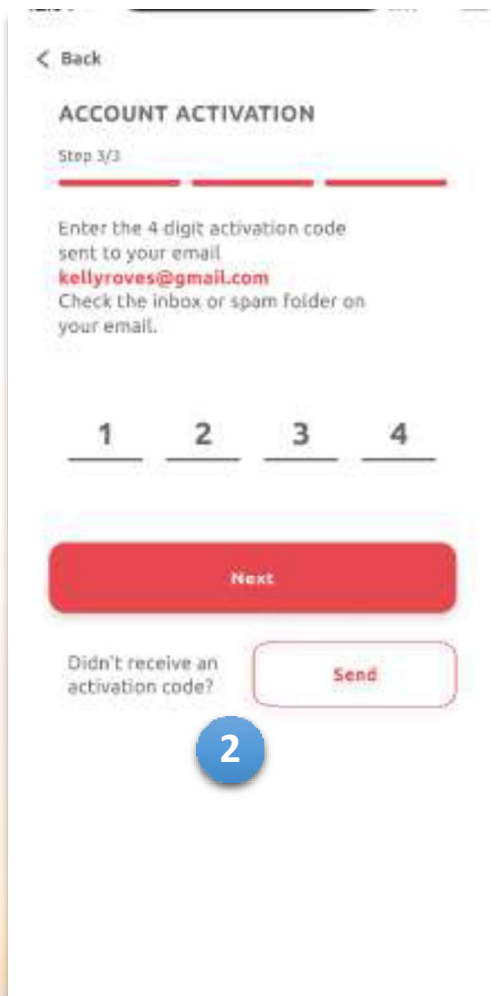
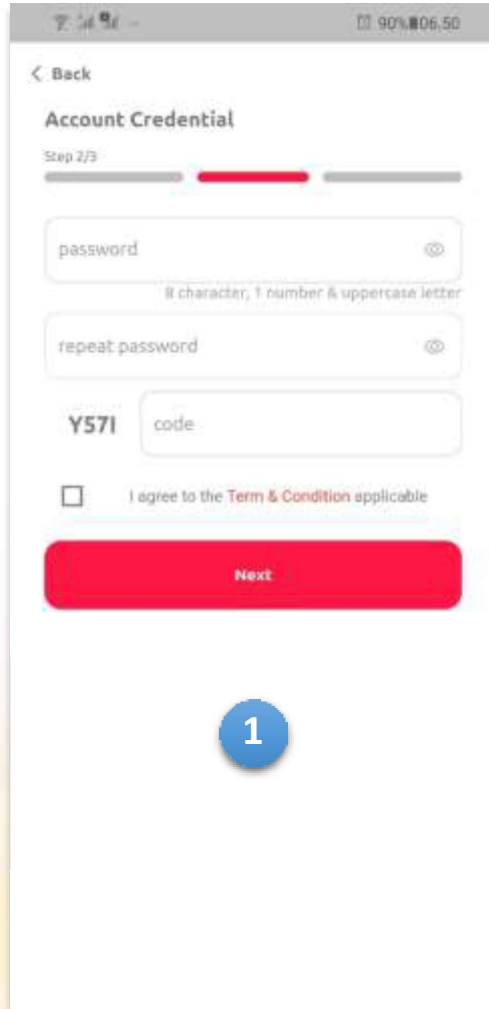
- Pastikan Email Anda sudah benar

1. Tap REGISTER MYADMEDIKA
2. Enter your Phone number and email address
3. Then tap "Next"
4. Tap “Yes”, If data is right

Note

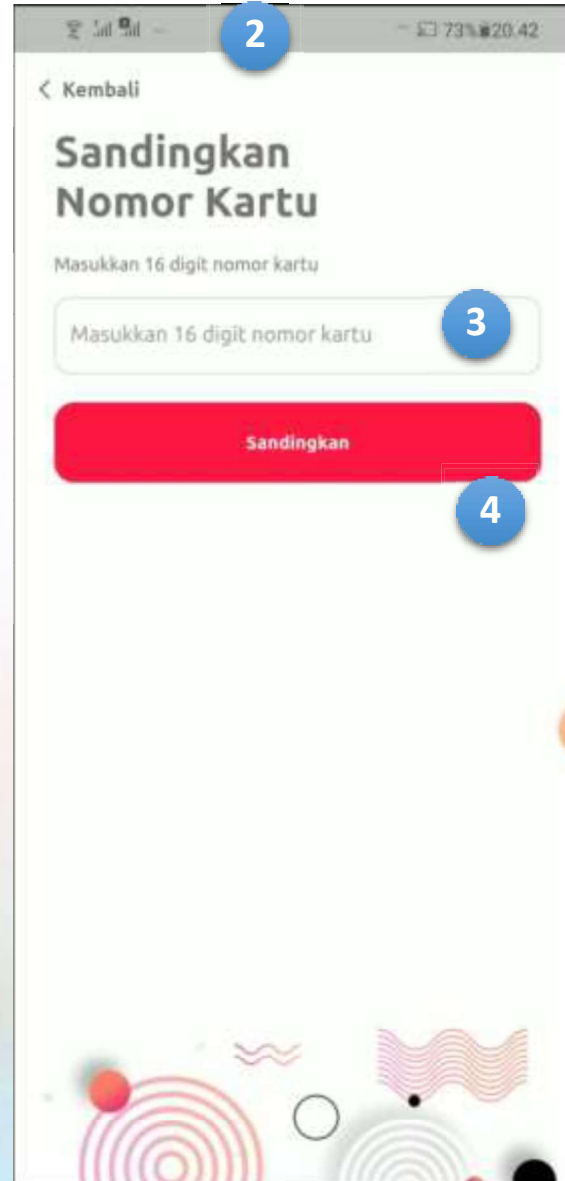
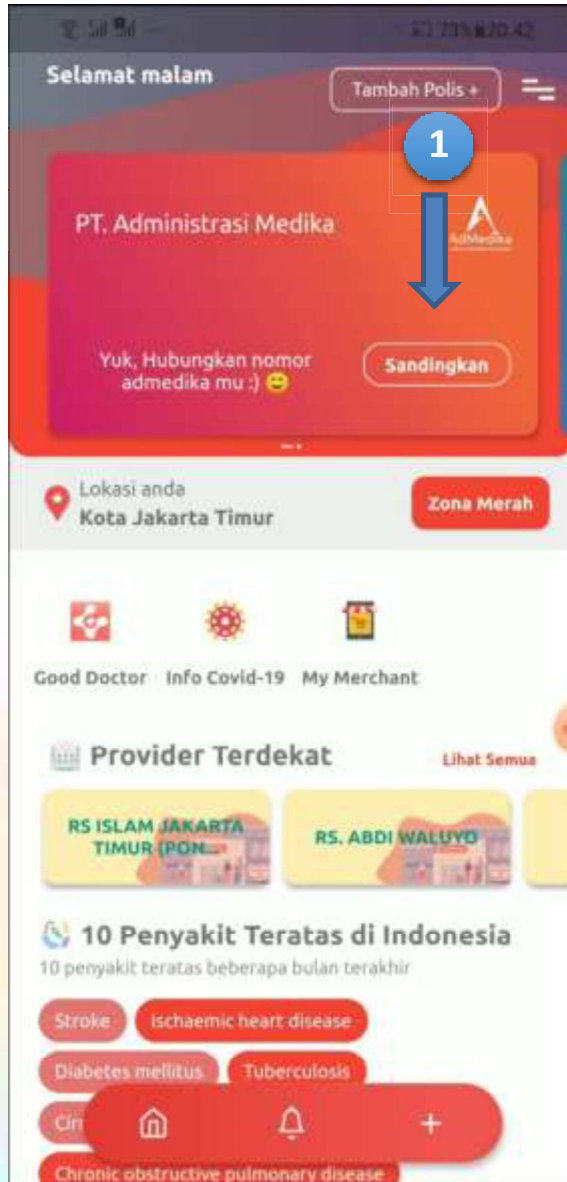
- Make sure your Email was correct

Pendaftaran Pengguna – Step 2-3 | User Registration – Step 2-3



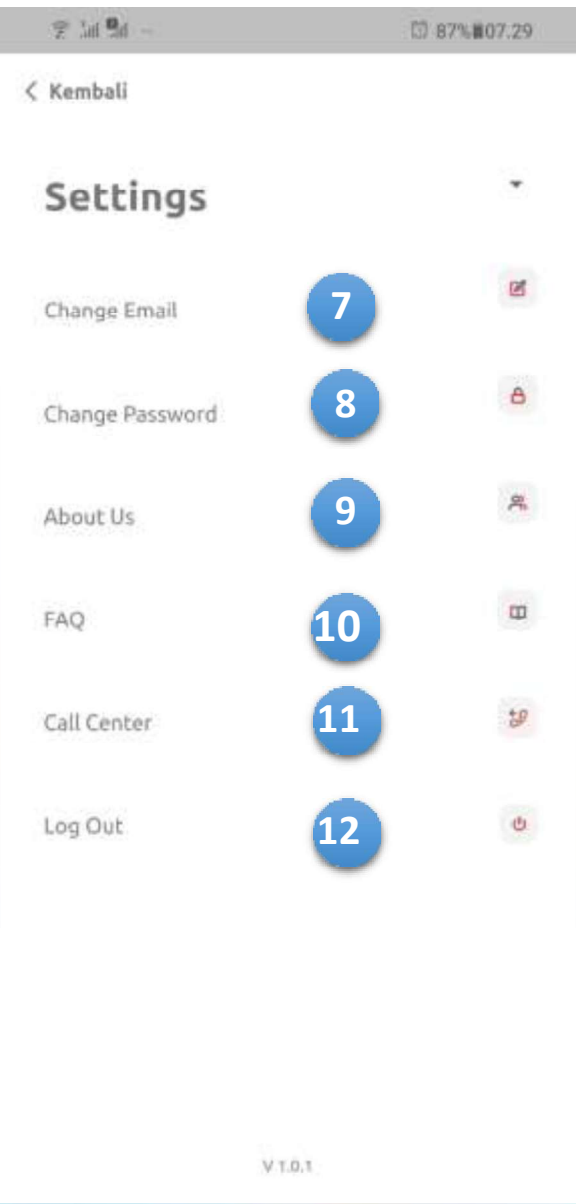
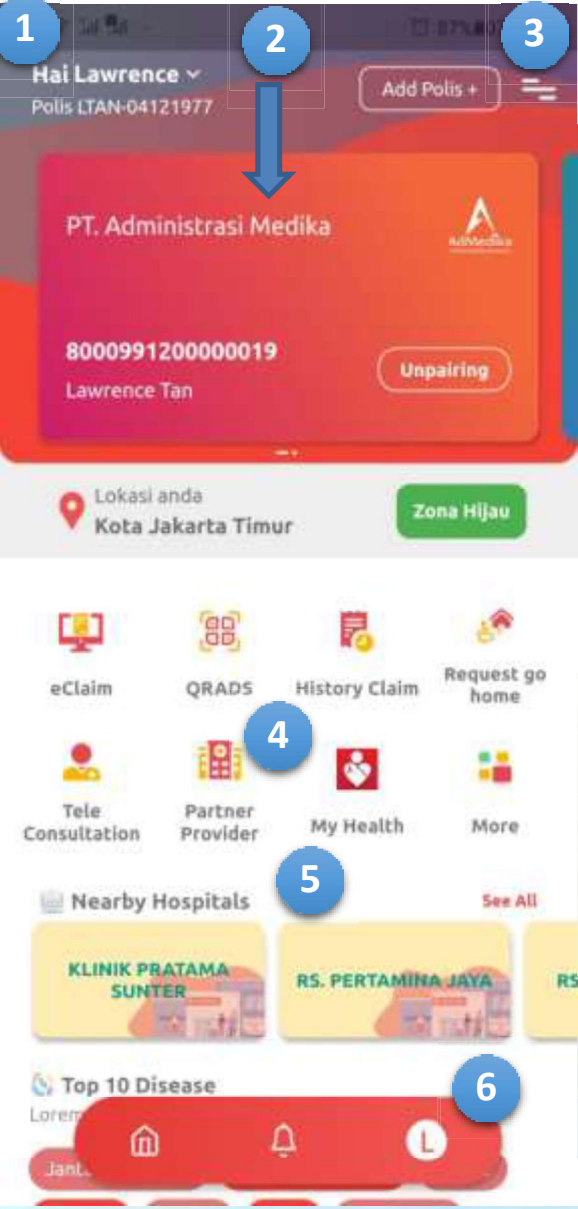
1. Masukkan kata sandi dengan ketentuan (8 karakter terdiri dari 1 angka, 1 huruf besar)
 2. Masukan ulang kata sandi
 3. Masukkan kode
 4. Tandai check box Syarat dan Ketentuan
 5. Setelah semua form terisi, Tap “Next”
 6. Masukan 4 digit kode aktivasi yang telah dikirimkan pada email, Tap “Next” (Cek kode aktivasi di folder inbox atau spam pada email)
-
1. Enter your password that consist of 8 characters, 1 number and 1 Uppercase letter
 2. Enter your password again
 3. Enter the code
 4. Check the Terms and Conditions check box
 5. After all the forms are filled. Tap “Next”
 6. Enter the 4 digit activation code sent to your email, tap “Next” (Check your inbox or spam folder on your email)

Tampilan Depan | Home Screen



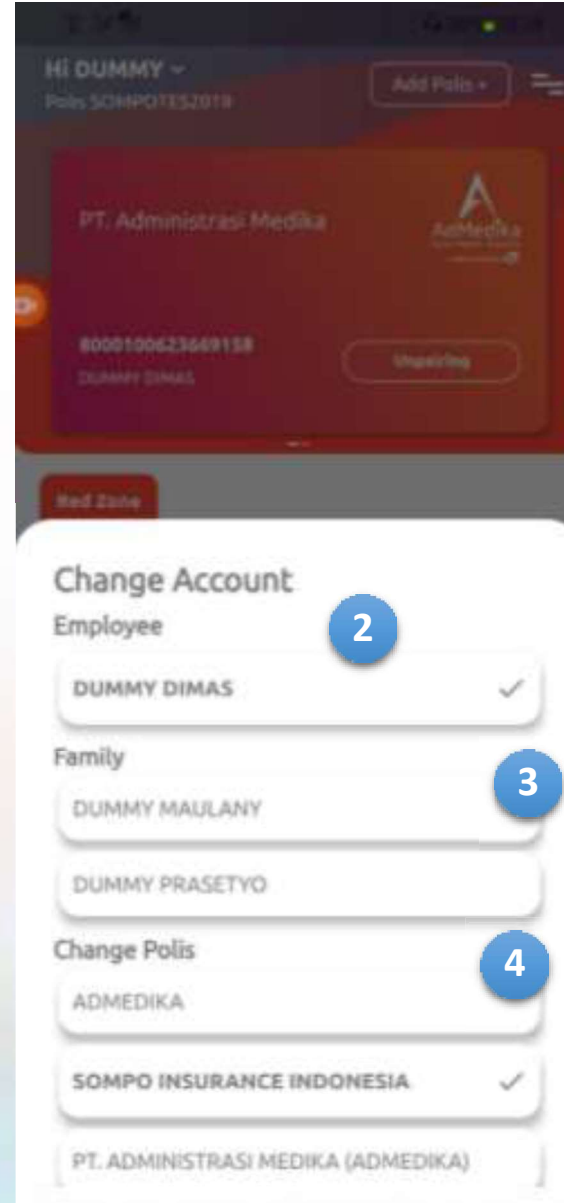
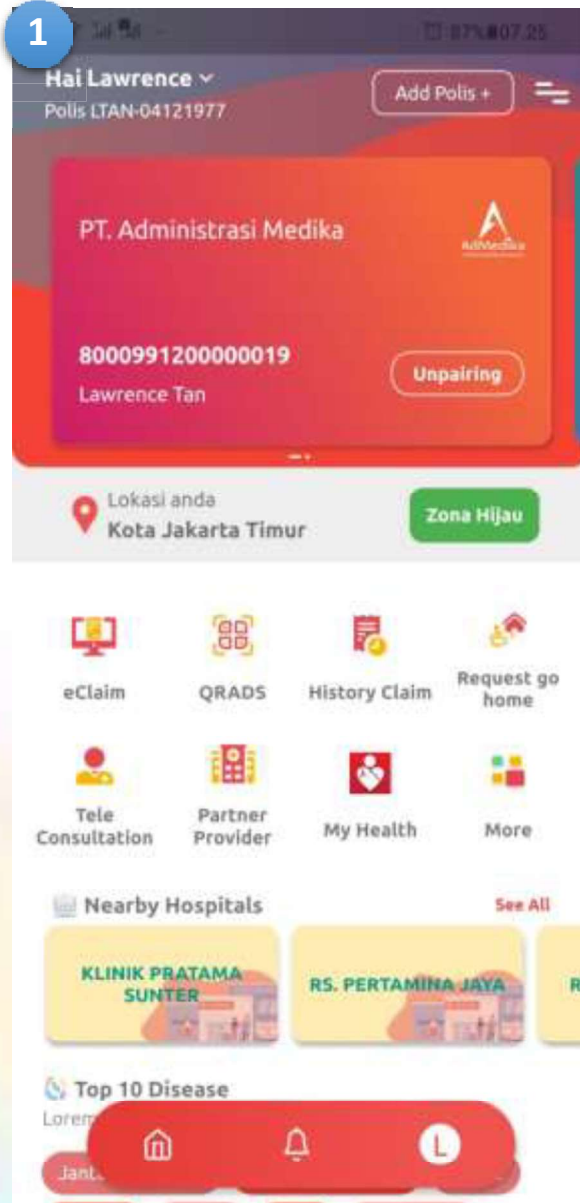
1. Sandingkan
 2. Tampilan Sandingkan nomor Kartu
 3. Masukkan nomor kartu AdMedika Anda
 - a. Jika Anda baru saja melakukan pembaharuan polis (renewal), masukkan kembali nomor kartu yang tertera di atas
 - b. Jika Anda menerima kartu baru atau berpindah asuransi, masukkan nomor kartu baru Anda.
 4. Klik Sandingkan untuk menghubungkan dengan nomor kartu admedika
-
1. Pairing
 2. Pairing Card no page
 3. Enter your AdMedika card number
 - a. If you have just renewed a policy (renewal), re-enter the card number listed above
 - b. If you receive a new card or switch insurance, enter your new card number.
 4. Click Pairing, to connect with admedika card no.

Tampilan Depan | Home Screen



- 1. Nama Member
 - 2. Kartu Asuransi
 - 3. Sidebar Menu (Menu Pengaturan)
 - 4. Menu Fitur
 - 5. Banner
 - 6. Bottom Bar
 - 7. Merubah email
 - 8. Mengganti Kata sandi
 - 9. Tentang Kami
 - 10. FAQ
 - 11. Kontak Center
 - 12. Keluar
-
- 1. Member name
 - 2. Insurance Card
 - 3. Sidebar (Setting Menu)
 - 4. Features Menu
 - 5. Banner
 - 6. Bottom Bar
 - 7. Change Email
 - 8. Change Password
 - 9. About Us
 - 10. FAQ
 - 11. Call Center
 - 12. Log out

Tampilan Depan | Home Screen

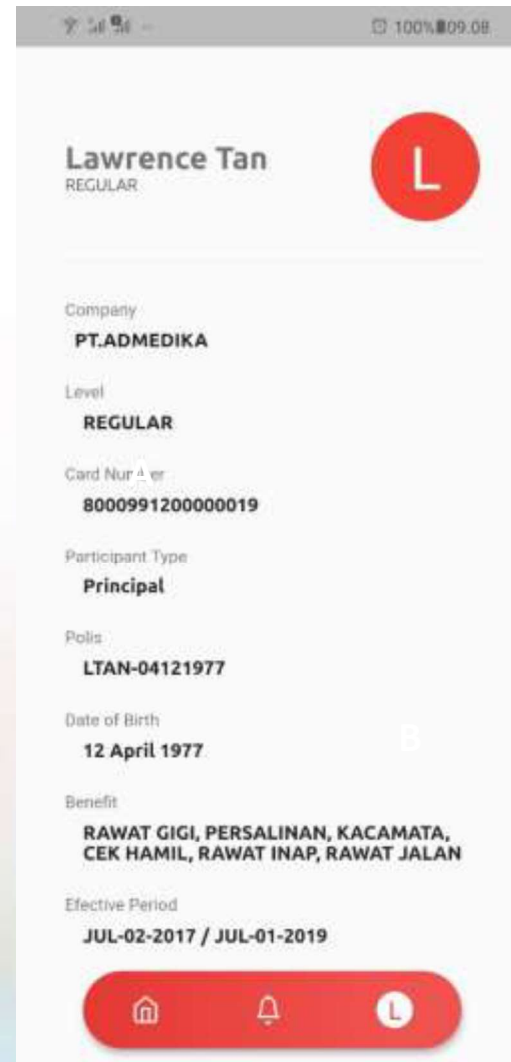
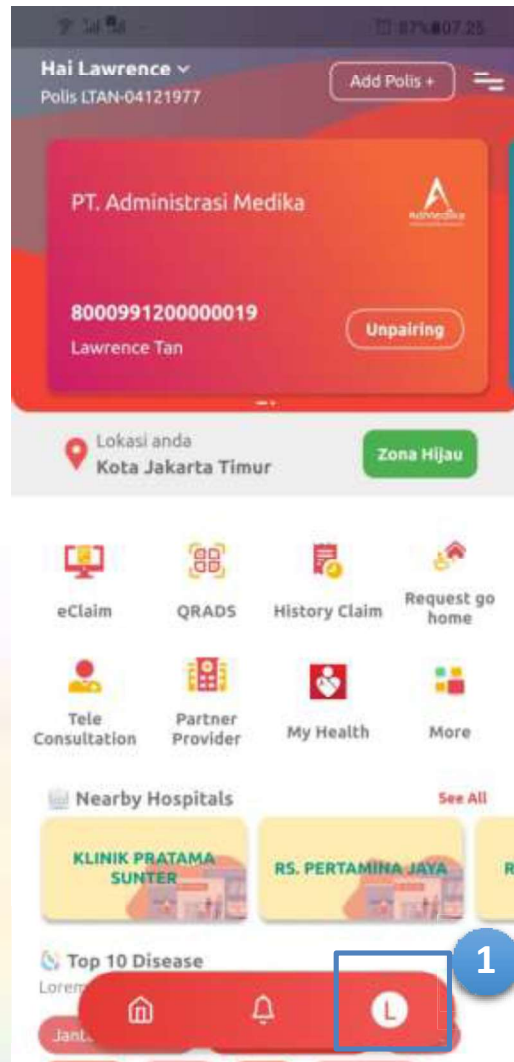


1. Klik Nama Member untuk melihat informasi dependent dan asuransi peserta
2. Informasi card ter-pairing
3. Untuk Principle dapat melakukan switch account pada dependent yang dimiliki
4. Informasi polis peserta, jika memiliki banyak polis , peserta dapat melakukan change account

1. Click Member Name to view dependent information and participant insurance
2. Paired card information
3. For Principle, you can switch accounts on your dependents
4. Participants' policy information, if they have multiple policies, participants can change accounts



*Your health benefit information
anytime, anywhere*



1. Menu Info Member

Catatan :

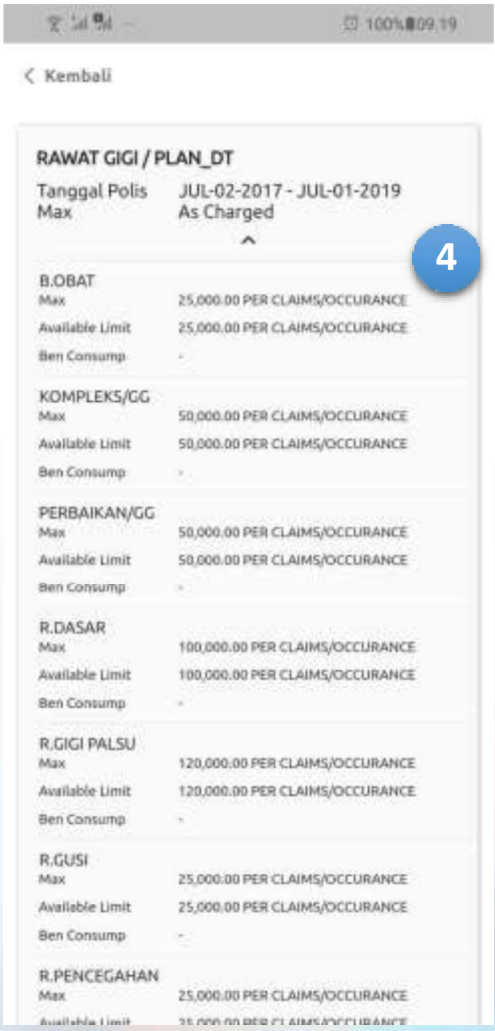
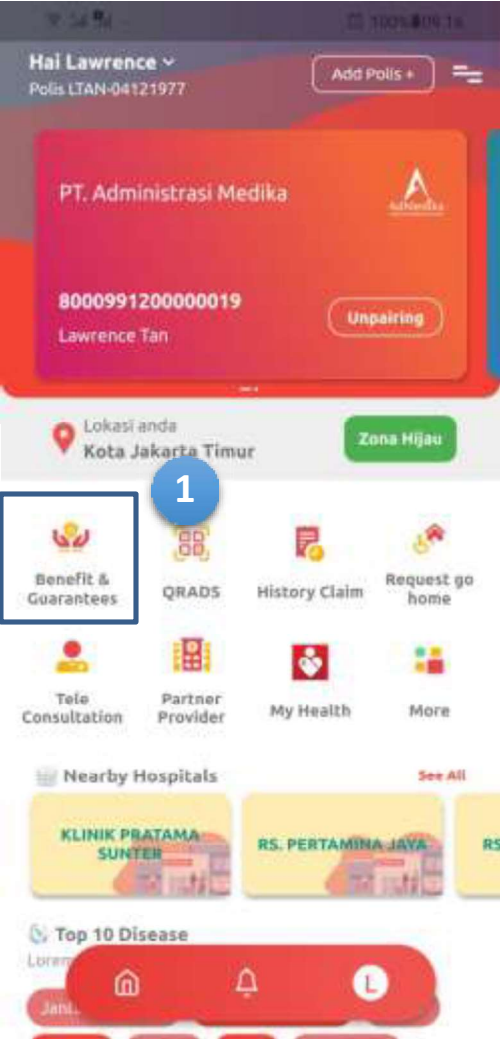
- Isi dari Member Info, Benefit, Periode efektif

1. Member Info

Note:

- The contents of Member Info, Benefit, Effective Period

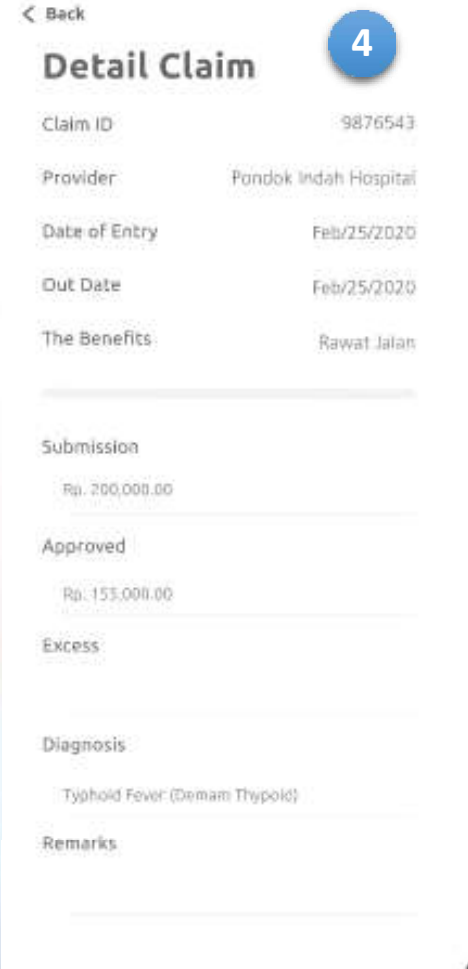
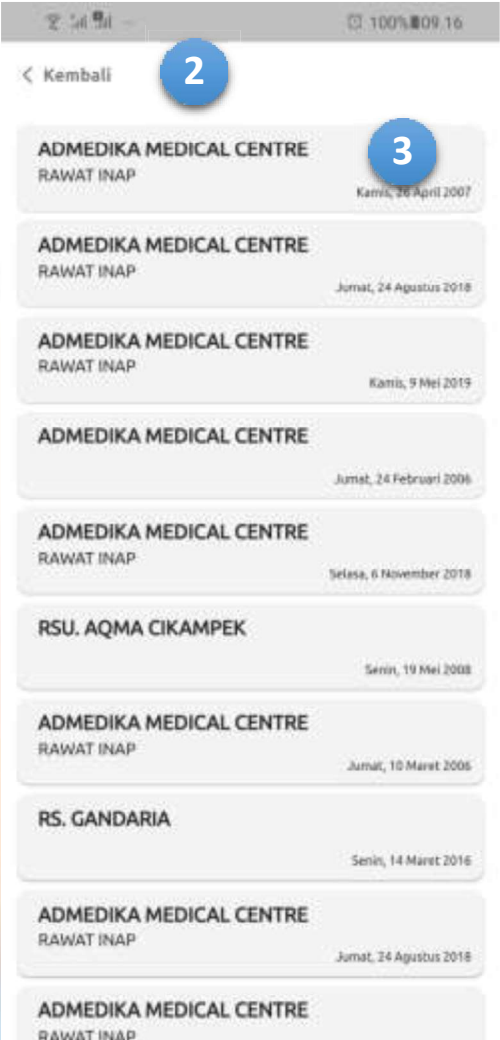
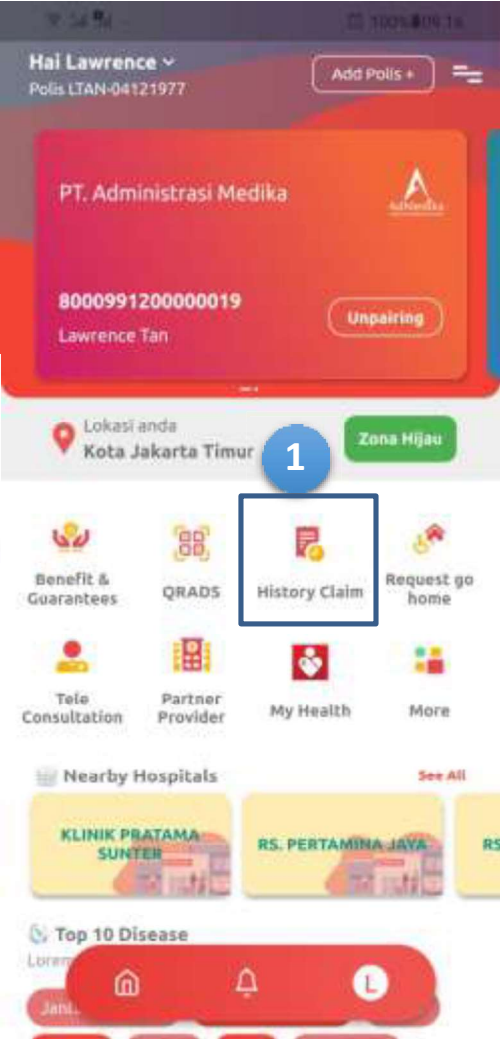
Manfaat & Penjaminan | Benefit & Guarantee



1. Menu Benefit & Guarantee
2. Tap “Kembali” untuk ke menu utama
3. Tap plan untuk melihat detail manfaat penjaminan yang dimiliki
4. Detail penjaminan manfaat yang dimiliki

1. Benefit & Guarantee Menu
2. Tap “Back” to Home Screen
3. Tap on Plan name to see details
4. Details Benefit & Guarantee

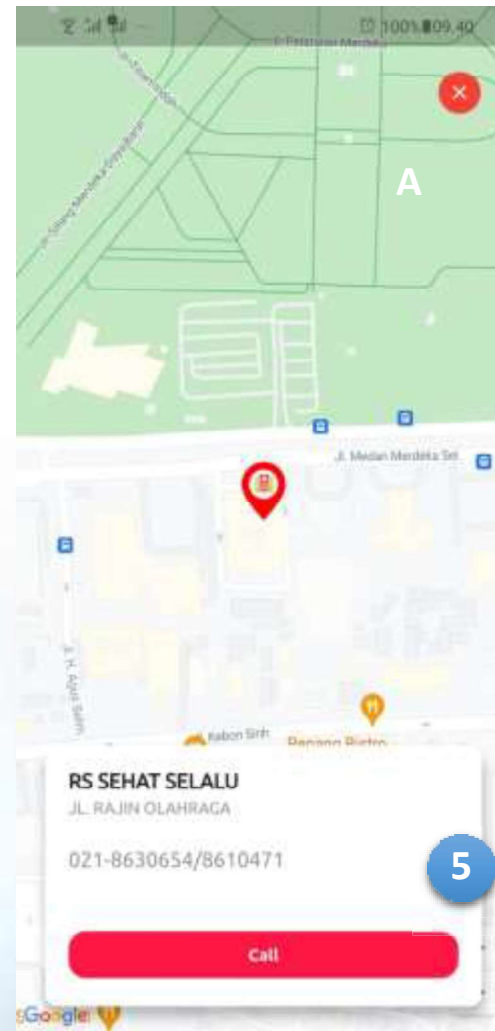
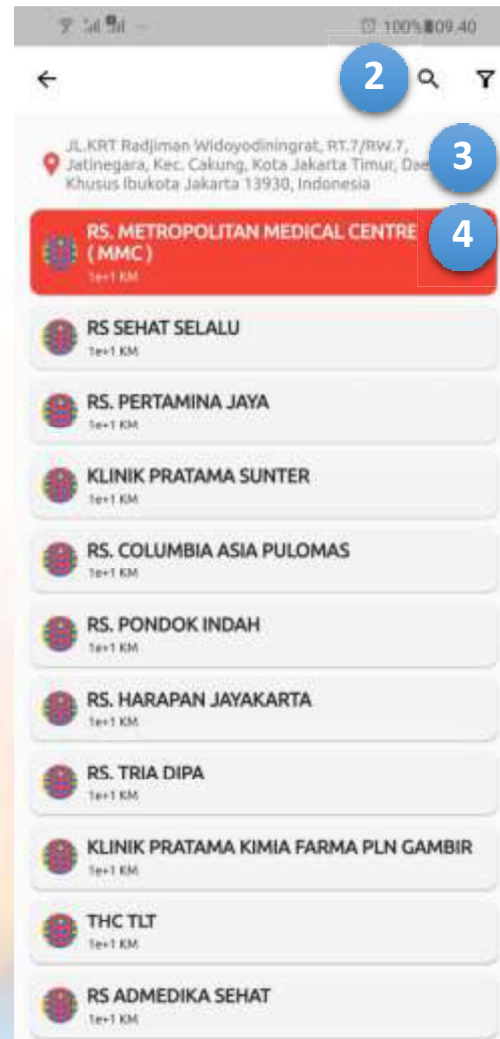
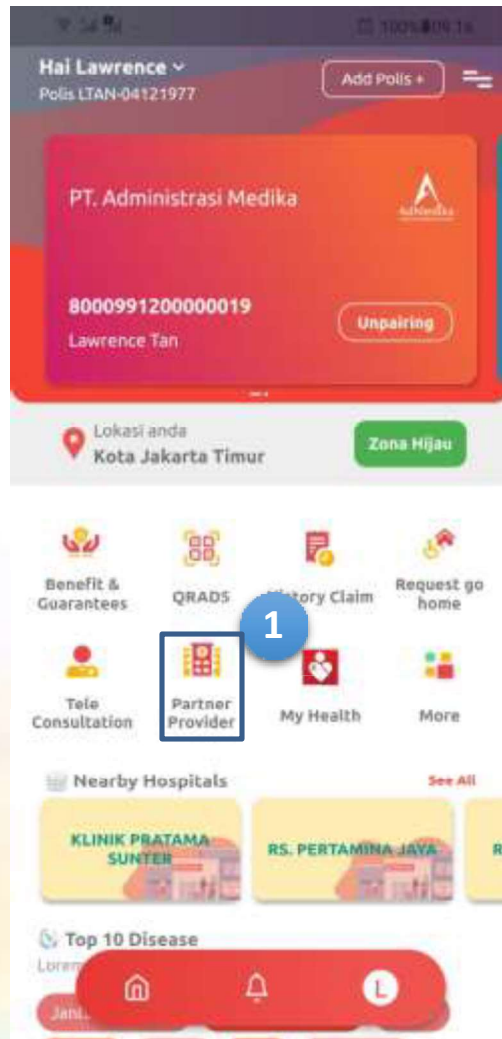
History Claim | History Claim



1. Menu History Claim
2. Tap "Kembali" untuk ke menu utama
3. Tap Nama Rumah Sakit untuk melihat detail claim history yang dimiliki
4. Detail claim history yang dimiliki

1. History Claim Menu
2. Tap "Back" to Home Screen
3. Tap on Hospital name to see details
4. Details History Claim

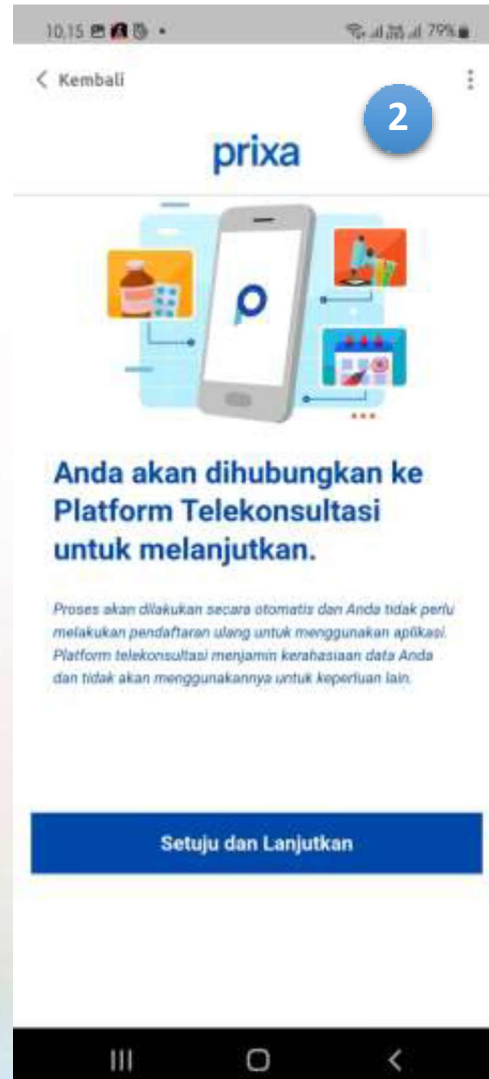
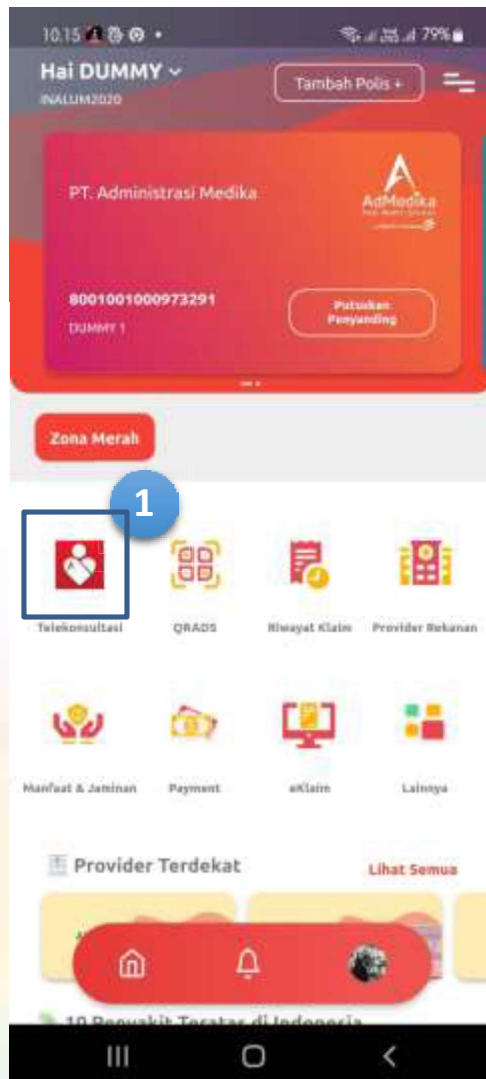
Partner Provider | Partner Provider



1. Menu Partner Provider
2. Tools pencarian dan filter RS
3. Lokasi user saat menggunakan apps
4. Tap Rumah Sakit yang diinginkan
5. Tampil informasi terkait lokasi dan call center RS

1. Partner Provider Menu
2. Tools for searching & filtering hospitals
3. User locations when using apps
4. Tap Hospital Name to see details
5. Details hospital information about locations and call center

Teleconsultation | Teleconcultation



Menu Teleconsultation merupakan layanan konsultasi dokter dimana Admedika bekerjasama dengan Prixia

1. Menu Tele Consultation
2. Terhubung ke menu konsultasi Prixia

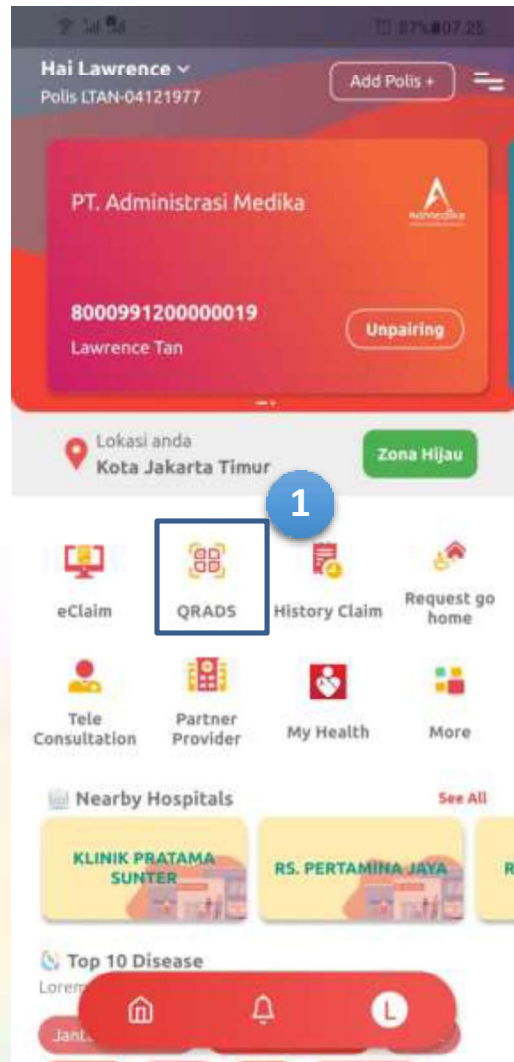
The Tele consultation menu is a doctor consultation service where Admedika was collaborated with Prixia

1. Tele Consultation Menu
2. Direct to Prixia



e-Card

QRADS | Activation/ Registration



Activation/Registration QRADS:

1. Tap "QRADS" menu
2. Tap "Ok, Saya Mengerti"



1. Tap "QRADS" Menu
2. Then tap "OK, SAYA MENGETI"



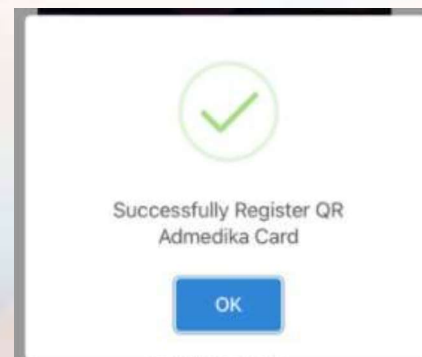
The screenshot shows the 'Aktivasi e-Card AdMedika' form. It includes a red header, a text field for email (1), a dropdown for 'Pilih identitas' (2), a text field for 'No. identitas' (3), a camera icon for 'Foto identitas' (4), and a camera icon for 'Foto Selfie' (5). A red 'Aktivasi' button is at the bottom.

Langkah – Langkah Aktifasi/Registrasi:

- 1) Email Address Auto fill, pilih ID (ready to use : KTP)
- 2) Input No. Identitas
- 3) Foto Identitas, jika NIK/nomor identitas sesuai foto identitas maka dapat lanjut proses berikutnya. Jika tidak sesuai :
- 4) Foto Selfi
- 5) Klik tombol tersebut:



- 6) Pemberitahuan QRADS aktif akan dikirimkan ke email member



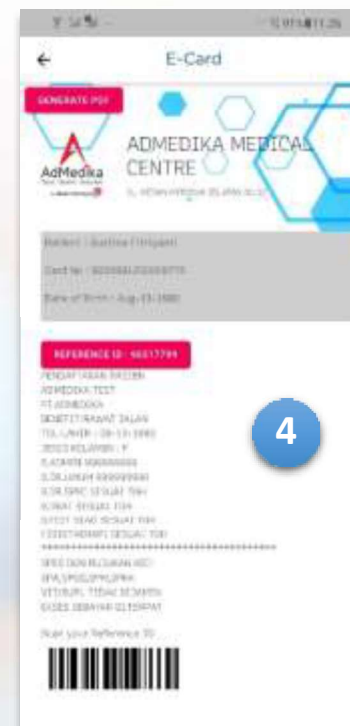
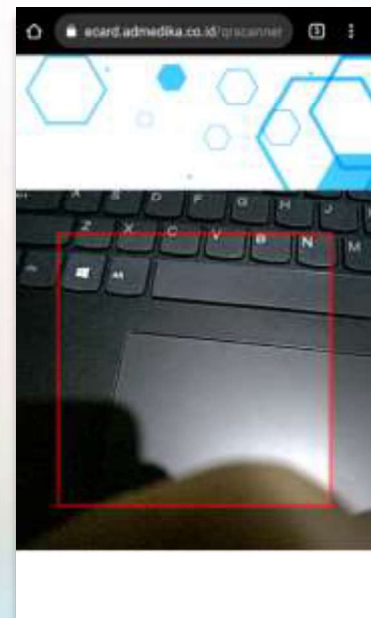
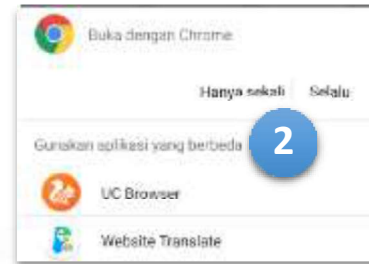
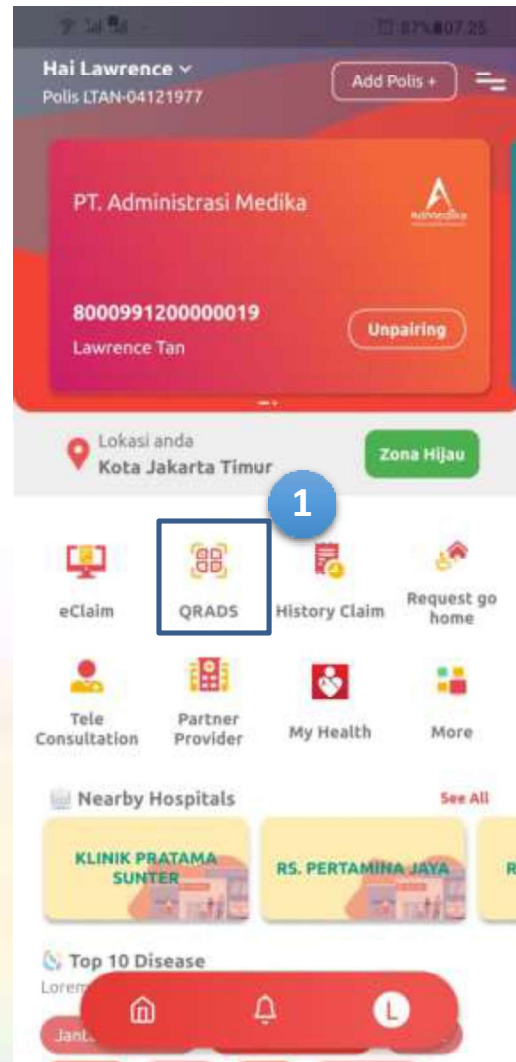
Activation/Registration Steps :

1. Email Address auto fill, select ID (ready to use : KTP)
2. Enter your identity number
3. Taking photo your identity card, If your NIK accepted then next to other steps. If not, then:
4. Taking selfie photo
5. Activation button will appear, then tap that:



6. Activation QRADS notification will be sent to your email.

QRADS | Eligibility

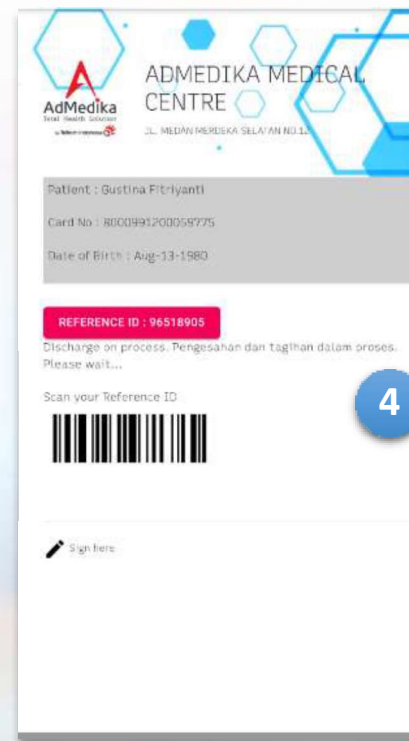
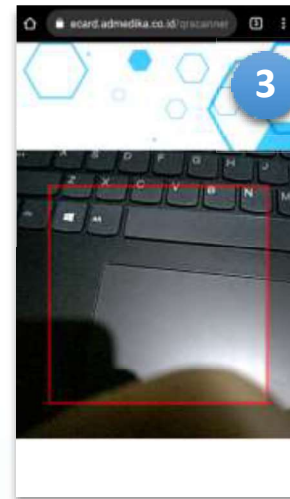
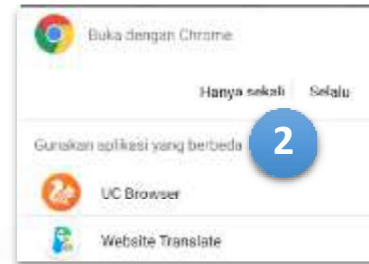
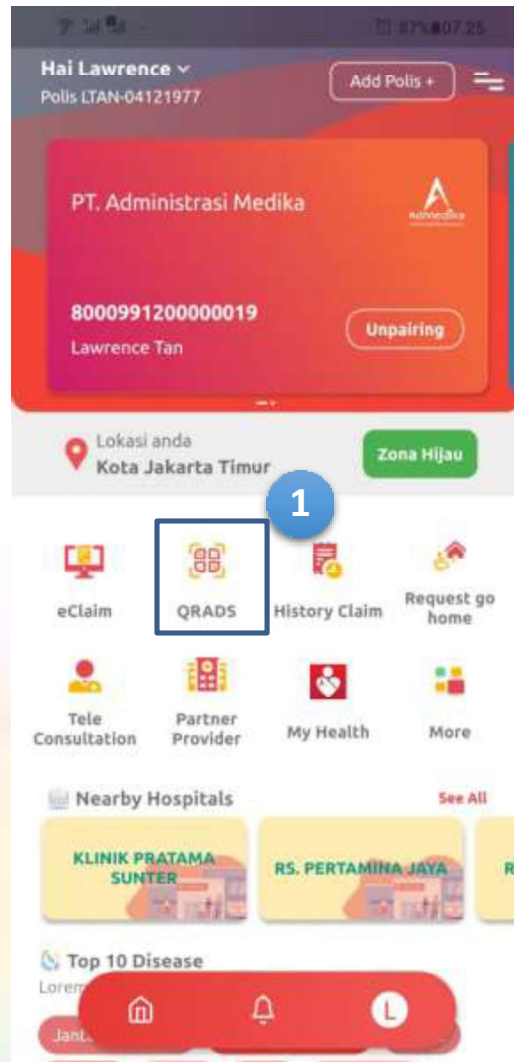


Eligibility QRADS:

1. Tap "QRADS" menu
2. Buka QRADS menggunakan browser, rekomendasi Google Chrome
3. Scan QR yang tersedia di provider(Rumah Sakit) apps.
4. Setelah QR sukses ter-scan, maka LOA akan tergenerated dan dikirim by email

1. Tap "QRADS" Menu
2. Open QRADS using recommended browser (Google Chrome browser)
3. Scan QR that will be appear in provider/hospitals apps.
4. After QR success scan, then LOA will be generated and sent to your email

QRADS | Discharge



Eligibility QRADS:

1. Tap "QRADS" menu
 2. Buka QRADS menggunakan browser, rekomendasi Google Chrome
 3. Scan QR yang tersedia di provider(Rumah Sakit) apps.
 4. Setelah QR sukses ter-scan, maka LOC akan tergenerated dan dikirim by email
-
1. Tap "QRADS" Menu
 2. Open QRADS using recommended browser (Google Chrome browser)
 3. Scan QR that will be appear in provider/hospitals apps.
 4. After QR success scan, then LOC will be generated and sent to your email